

# Osceola County

## Community Resource Guide



Resources assembled by:



PHYSICIAN PARTNERS

2023

Osceola  
County  
Community  
Resource  
Guide

[ A guide to services in your community ]

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**ABUSE & PROTECTIVE SERVICES**

**FOR EMERGENCY SERVICES CALL 911**

Children & Adult Protective Services	(855) 444-3911
Common Ground Crisis Line	(800) 231-1127
Equality Michigan	(313) 537-7000
HAVEN Crisis Line	(877) 922-1274
Love Is Respect Hotline	(866) 331-9474
Narcotics Anonymous 24/7	(800) 230-4085
National Domestic & Sexual Violence Helpline	(800) 799-7233
National Human Trafficking Resource Center	(888) 373-7888
Osceola County Community Mental Health	(989) 772-5938
Osceola County Department Of Human Services 24 hour crisis	(800) 317-0708
RAINN (Rape & Incest National Network)	(800) 656-4673
Stop It Now! Hotline	(888) 773-8368
Suicide Prevention	(800) 273-8255
Third level Crisis Line	(800) 442-7315
Victim Connect- any crime	(855) 484-2846

**ADULT AGING SERVICES**

Alzheimer's Association	(800) 272-3900
Area on Aging	(800) 858-1637
Area Agency on Aging of Northwest MI, Inc	(231) 947-8920
Brightstar of Northern Michigan	(231) 929-7827
Community Action Agency	(800) 632-7334
Disability Network	(800) 782-4160

Disability Network Northern MI	(231) 922-0903
HAP Senior Plus	(800) 868-3153
McLaren Home Care	(866) 323-5974
Medicare	(800) 633-4227
Medicare/Medicaid Assistance Program (MMAP)	(800) 803-7174
Osceola Michigan Commission on Aging	(231) 734-5559
Social Security Administration	(800) 772-1213

**Assisted Living**

Harmony Haven Home	(231) 734-5925
Hopkins Whispering Pines	(231) 734-3628
Pleasant Ridge Center	(231) 743-6922
Reed City Fields Assisted Living	(989) 252-7532

**DISABILITY RESOURCES**

Children's Special Healthcare Services	(800) 359-3722
Dental Lifeline Network	(303) 534-5360
Disability Network Northern Michigan	(231) 922-0903
Disability Network	(800) 782-4160
Medicare/Medicaid Assistance Program (MMAP)	(800) 803-7174
Michigan Commission for the Blind	(800) 292-4200
Michigan Disability Network Directory	<a href="http://www.dnmichigan.org/">http://www.dnmichigan.org/</a>
Muscular Dystrophy Association	(800) 572-1717
Paralyzed Veterans of America	(800) 638-6782
Relay Center for Deaf/Hard of Hearing	711
Relay Center for Deaf/Hard Of Hearing	(844) 578-6563
Social Security Administration	(800) 772-1213
The Family Center for Children & Youth with Special Health Care Needs	(800) 359-3722
United Cerebral Palsy of Michigan	(800) 828-2714
Vocational Rehabilitation	(800) 257-4850
Michigan Commission for the Deaf	

## **EMERGENCY & DISASTER SERVICES**

### **Ambulance, Fire and Police 911**

American Red Cross	(800) 733-2767
Center for Disease Control and Prevention (CDC)	(800) 232-4636
Grand Traverse County Emergency Management	(231) 995-6059
Osceola County Emergency Management	(231) 832-6172
Poison Control	(800) 222-1222
Suicide Prevention	(800) 273-8255

## **FINANCIAL ASSISTANCE**

MSHDA: Step Forward (866) 946-7432

### **Employment Assistance**

Michigan Indian Employment & Training Services	(800) 591-8820
Michigan Veterans Affairs Agency	(800) 642-4838
Area Agency On Aging Northwest	(800) 442-1713
Ticket to Work Program	(866) 968-7842
Unemployment Customer Service Line	(866) 500-0017

## **FOOD PANTRIES, CLOTHING & HOUSEHOLD ASSISTANCE**

American Red Cross	(800) 733-2767
Commission on Aging	(231) 734-5559
Food Bank Council of Michigan Pantries	
<a href="http://www.foodpantries.org/st/michigan">www.foodpantries.org/st/michigan</a>	
Goodwill	(231) 779-1311
Eviction Diversion Program	(800) 318-0882
HUD Rental Assistance	(800) 569-4287
MI Bridges	(844) 799-9876

[www.michigan.gov/mibridges](http://www.michigan.gov/mibridges)

Mobile Food Pantry	
<a href="https://www.feedwm.org/mobile-pantry-schedule/">https://www.feedwm.org/mobile-pantry-schedule/</a>	
Osceola County Community Mental Health	(231) 832-2247
Project Starburst	(231) 796-5342
St. Philip Neri Catholic Church	(231) 832-5544
Mid-Michigan Community Action	(231) 791-7078
WIC	(800) 942-1636

## **HEALTHCARE SERVICES**

Center for Disease Control (CDC)	(800) 323-4636
Children' Special Healthcare	(800) 359-3722
Hospice of Michigan	(888) 247-5701
Michigan HIV/AIDS Hotline	(800) 872-2437
Susan P Wheatlake Regional Cancer Center	(231) 832-7105
Veteran Affairs	(844) 698-2311

### **Clinics & Hospitals**

Spectrum Health Reed City Hospital	(231) 832-3271
Cadillac Family Physicians	(231) 775-2493
Michigan Primary Care Partners	(231) 832-1111

### **Dental Resources**

Evert Dentistry	(231) 734-5621
Dental Health Professionals Cadillac	(231) 775-9797
LifeSmiles Complete Health Dentistry Cadillac	(231) 775-8281
My Community Dental Center Cadillac	(231) 775-7662
Reed Center Dental Health Care	(231) 832-9912

### **Hearing Assistance**

HearingLife Reed City	(231) 680-4209
Audiological Services of Cadillac	(231) 775-9398
Miracle- Ear Hearing Aid Center Cadillac	(231) 638-4061
Relay Center for Deaf/Hard of Hearing	7-1-1

### **Medical Equipment & Loan Closets**

ALS of Michigan Equipment	(800) 882-5764
United Cerebral Palsy Michigan	(800) 828-2714
Muscular Dystrophy Assoc.	(800) 572-1717
The National Federation of the Blind	(410) 659-9314

### **Mental Health & Counseling Services**

Boys Town National Hotline	(800) 448-3000
Common Ground Crisis Line	(800) 231-1127
Community Mental Health	(231) 832-2247
Narcotics Anonymous 24/7	(800) 230-4085
National Domestic & Sexual Violence Helpline	(800) 799-7233
Northern Lakes Community Mental Health	(800) 492-5742
National Human Trafficking Resource Center	(888) 373-7888
National Council on Alcoholism	(800) 622-2255

& Drug Dependence (NCADD)  
 Problem Gambling Help-Line (800) 270-7117  
 24/7  
 RAINN (Rape & Incest National Network) (800) 656-4673  
 SEMCA (800) 686-6543  
 Stop It Now! Hotline (888) 773-8368  
 Substance Abuse Hotline (800) 662-4357  
 Suicide Prevention (800) 273-8255

**Rehabilitation**

Central Michigan Rehabilitation (989) 681-8360  
 Spectrum Health Hospitals Rehab and Nursing (231) 832-7120  
 Spectrum Health Outpatient Rehab (231) 832-8516

**Pharmacies & Prescription Assistance**

Meijer Cadillac (231) 876-2810  
 Walmart Cadillac (231) 775-9699  
 Rite Aid Reed City (231) 832-5542  
 Evart Pharmacy (231) 734-5581  
 HomeTown Pharmacy Reed City (231) 832-5521  
 Partnership for Prescription Assistance [www.pparx.org](http://www.pparx.org)  
 RxAssist [www.rxassist.org](http://www.rxassist.org)  
 Database of medication assistance programs LifeSource Direct (866) 340-4748  
 Uninsured and Underinsured NeedyMeds (800) 503-6897  
 Resource for medication assistance programs Elder Prescription Insurance Program Senior Prescription Drug Assistance MiRx Discount Card (866) 755-6479  
 For patients without drug coverage

**Substance Abuse**

Addictions & Drug Abuse Referral Hotline (800) 662-4357  
 Alcoholics Anonymous (800) 356-9996  
 CDC Hotline (800) 232-4636  
 Community Mental Health Reed City (231) 832-2247  
 Mid-State Health Network Substance Abuse (844) 405-3095

National Council on Alcoholism & Drug Dependence (NCADD) (800) 622-2255  
 Narcotics Anonymous (NA) (800) 230-4085  
 Hotline  
 SEMCA (800) 686-6543  
 Substance Abuse Hotline (800) 662-4357

**Urgent Care**

Munson Healthcare Urgent Care (231) 876-2644  
 Spectrum Health Reed City Hospital Walk-In Clinic (231) 832-7170

**Vision Assistance**

Precision iCare Reed City (231) 832-3133  
 Family Optometric Center Evart (231) 734-6218  
 Family Eye Care Associates (231) 775-3755  
 Cadillac  
 Michigan Commission for the Blind (800) 292-4200

**HOUSING ASSISTANCE**

American Red Cross (800) 733-2767  
 Veterans Toll Free Numbers [iris.csthelphelp.va.gov](http://iris.csthelphelp.va.gov)

**Emergency Shelters & Warming Centers**

Evart Housing Commission (231) 734-3301  
 Safe Harbor of Grand Traverse (844) 900-0500  
 Reed City Housing Commission (231) 832-9151

**LEGAL ASSISTANCE**

Center for Civil Justice (800) 724-7441  
 Legal Services of Eastern Michigan (800) 322-4512  
 Legal Services of Northern Michigan (231) 941-0771  
 Michigan Dept of Civil Rights (517) 335-3165  
 Michigan Indian Legal Services (231) 947-0122  
 Social Security Administration (800) 772-1213  
 Third Level Crisis Center-Legal Aid Clinic (800) 442-7315  
 Veterans Toll Free Numbers [iris.csthelphelp.va.gov](http://iris.csthelphelp.va.gov)

**LIBRARIES**

Evart Public Library (231) 734-5542  
 Le Roy Community library (231) 768-4493  
 Marion Public Library (231) 743-2421

Reed City Area District Library (231) 832-2131  
 McBain Community Library (231) 825-2197  
 Cadillac Wexford Public Library (231) 775-6541

Parkinson's (800) 852-9781  
 Problem Gambling Help-Line (800) 270-7117  
 24/7  
 RAINN (Rape & Incest National Network) (800) 656-4673  
 SEMCA (800) 686-6543  
 Stop It Now! Hotline (888) 773-8368  
 Substance Abuse Hotline (800) 662-4357  
 Suicide Prevention (800) 273-8255  
 WIC Program (800) 942-1636  
 Office on Women's Health (800) 994-9662

## **PARENTING/PREGNANCY RESOURCES**

24-Hour Crisis Line (800) 275-1995  
 Crisis Pregnancy Hotline 24 Hours (800) 579-6626  
 Child Safety Seat Inspection (866) Seat-Check  
 Children's Special Healthcare (800) 359-3722  
 LA LECHE League (800) 525-3243  
 Michigan Alliance for Families (800) 552-4821  
 Children's Special Health Care Services-Mid-Michigan (800) 359-3722  
 WIC (800) 942-1636  
 Women's Health Resource Center (800) 994-9662  
<http://www.womenshealth.gov>

## **SUPPORT GROUPS**

ALS of Michigan (800) 882-5764  
 Alzheimer's Association 24/7 Helpline (800) 272-3900  
 Area on Aging (800) 858-1637  
 Autism Society of Michigan (800) 328-8476  
 Caregivers Support Coping w/Chronic Illness (800) 843-6394  
 Common Ground Crisis Line (800) 231-1127  
 Compassionate Friends (Parent's Grief Group) (877) 969-0010  
 Disability Network of MI (800) 782-4160  
 Divorce Care Group  
<https://www.divorcecare.org/>  
 Epilepsy Foundation of Michigan (800) 377-6226  
 Grief Support (Hospice) (800) 635-7490  
 HAVEN Crisis Line (877) 922-1274  
 Huntington's Disease (800) 909-0073  
 Leukemia (800) 456-5413  
 Polio (Michigan Polio Network)  
<https://www.michiganpolionetwork.com/>  
 Narcotics Anonymous 24/7 (800) 230-4085  
 National Domestic & Sexual Violence Helpline (800) 799-7233  
 National Human Trafficking Resource Center (888) 373-7888  
 National Council on Alcoholism & Drug Dependence (NCADD) (800) 622-2255

## **TRANSPORTATION**

American Cancer Society Road to Recovery Transportation for medical appointments) (800) 227-2345  
 Area on Aging (800) 858-1637  
 Child Safety Seat Inspection (866) SEAT-CHECK  
 Karmanos Cancer Institute (800) 527-6266  
 Mecosta Osceola Transit Auth. (231) 796-6682  
 Veterans Toll Free Numbers [iris.csthelpp.va.gov](http://iris.csthelpp.va.gov)

## **TRIBAL SERVICES**

Michigan Department of Civil Rights (517) 335-3165  
 Michigan Dept of Health & Human Services Native American Affairs Office (517) 335-7782  
 Michigan Indian Employment and Training Services (800) 591-8820  
 Michigan Indian Legal Services (231) 947-0122  
 Michigan Indian Tuition Waiver (517) 241-7748  
 Saginaw Chippewa Indian Tribe (989) 775-4000  
 U.S. Office of Indian Education (202) 260-3774

## **VETERANS AFFAIRS**

Area on Aging (800) 858-1637  
 CHAMPVA (800) 733-8387  
 Michigan Veterans Affairs (800) 642-4838  
 Military One (800) 342-9647  
 Paralyzed Veterans of America (800) 638-6782  
 Veteran's Crisis Line (800) 273-8255  
 Veteran's Affairs (844) 698-2311  
 Veteran Benefits (800) 827-1000

VETERANS Toll Free numbers [iris.custhelp.va.gov](https://iris.custhelp.va.gov)



# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b>Primary Care Physician</b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits)</u></b> <b><u>Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b><u>McLaren Now App</u></b> <a href="http://mclaren.org/mclarennow">mclaren.org/mclarennow</a></p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b>Primary Care Physician</b> and/or go to <b>Urgent Care Facility for treatment</b></p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest <b>Hospital Emergency Department</b></p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.